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The Conflict Resolution Phrase Book

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The Conflict Resolution Phrase Book is a comprehensive guide to handling conflict in the vest way for short -term and long-term effectiveness. It starts with the inception of the problem, all the nuances leading up to the crisis and how to turn conflict into a positive experience for all.

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Rather than shy away from a difficult situation or conversation, The Conflict Resolution Phrase Book, is the ideal resource to help anyone prepare for and prevail in these situations. Some situations are unpredictable, and you can't plan for every conversation, but having the right words on hand empowers you to stand up to conflict rather than run from it.

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The Conflict Resolution Phrase Book is a great resource that everyone should have, to approach any difficult situation with the assurance that the words will come out right! You will learn: Positive things to say when you're initiating or responding to a difficult conversation ;

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Conflict resolution is the process by which two or more parties reach a peaceful resolution to a dispute. 1. In the workplace, there can be a variety of types of conflict: Conflict may occur between co-workers, or between supervisors and subordinates, or between service providers and their clients or customers.

Conflict Resolution: Definition, Process, Skills, Examples

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The more you practice confronting and even embracing conflict, the stronger that habit will become and the less likely you will feel like fleeing from a difficult situation.The Conflict Resolution Phrase Book is a great resource that everyone should have at their fingertips to approach any difficult situation with the assurance that the words will come out right!

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